

Wilco Products LLC SkyView Shades

Thank you for your purchase and supporting **MADE IN THE USA** manufacturers. We have custom made your skylight shade to your measurements.

Installing your new shade is simple. Just follow our instructions. But if you have any questions call us between 8:30am to 4:30pm Mon. – Fri. Pacific time at 888-506-1900

GETTING READY

STEP 1

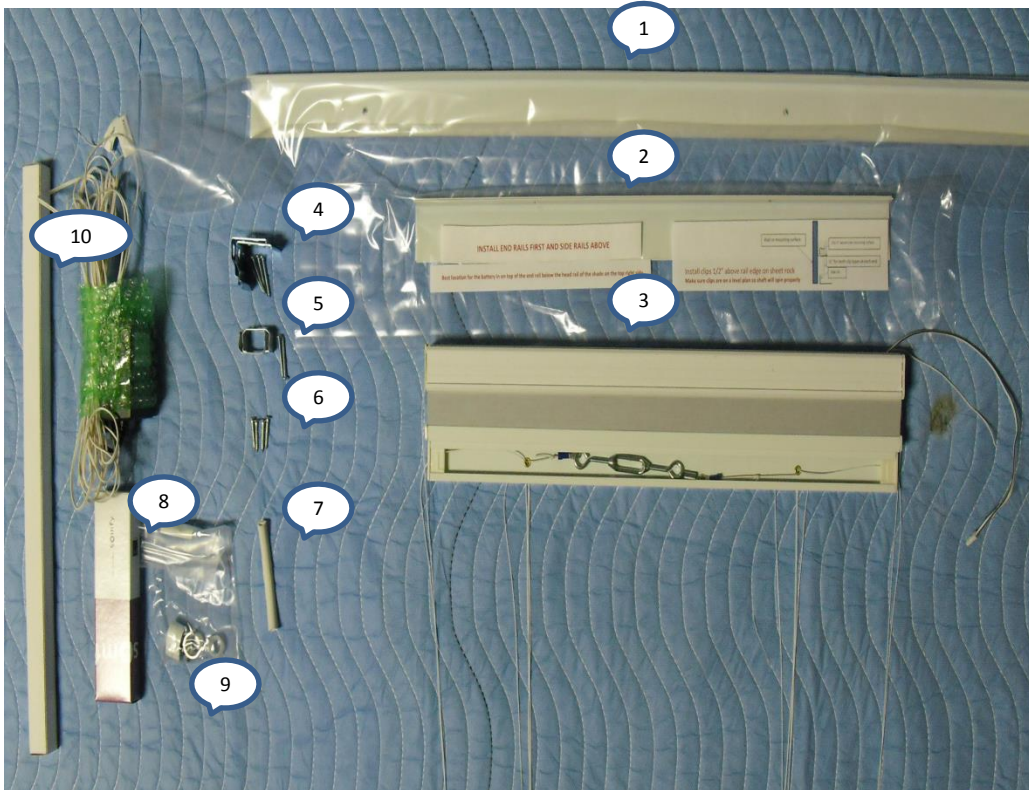
Remove the shade from the box and carefully unwrap the shade. Do not cut the wrapping as this could damage the fabric and or strings.

STEP 2

Keep all the packaging until you have finished the installation and you are content with the shades' operation.

**Tools** you will need to install the shade are as follows: Pencil, Phillips Head Screw Driver, Level, drill and 7/64 drill bit. You may require additionally, wall board fastener for a hollow wall installation.

For Metal, Stone Brick, Tile or Concrete installations you will need to also provide your own fasteners or longer screws.

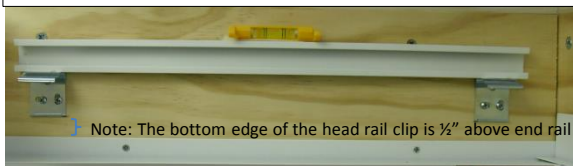


Shipping Container Contents

- 1.) Side Rail
- 2.) End Rails
- 3.) Skylight Shade
- 4.) Skylight Shade Head Rail Clips
- 5.) Skylight Shade Bottom Rail Clips
- 6.) Side Rail Screws
- 7.) Power Supply - Battery Tube or Transformer
- 8.) Remote or Wall Switch Control
- 9.) If ordered a Battery Tube – clips or weather strip

**Step 5** Attach attached the Head Rail clips 1/2" above the edge of the end rail – insure clips are on a level plan.

Rail above clips is only to assist in checking that the clips are level

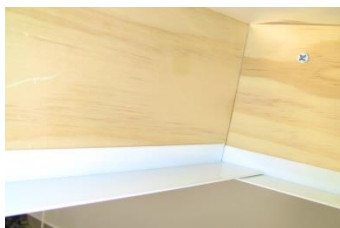


Note: The bottom edge of the head rail clip is 1/2" above end rail edge

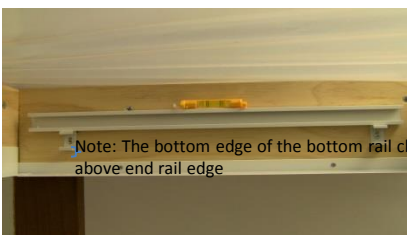
Step 3 Attach End Rails first



Step 4 Attach side rails on top of end rails



**Step 6** Attach attached the bottom rail clips 1/2" above the edge of the end rail – insure clips are on a level plan.

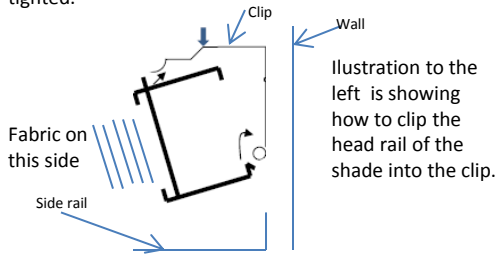


Note: The bottom edge of the bottom rail clip is 1/2" above end rail edge

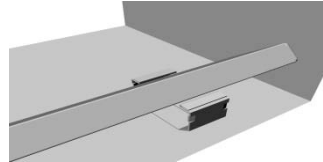
**Step 7** Install the battery tube on top of the end rail so it will be just below the shade. Use the small piece of weather strip to keep the battery tube from moving. If the shade is **hardwired see the attached page**. Please make sure the antenna wire is pointed into the room and the plastic sheath is not cut or touching any metal so no in advert interference is caused.



**Step 8 PREPARE and CLIP the Shade Head Rail In** The 2 lines in the head rail will face toward the floor (see picture to the right)– the Lay the shade out removing the tape on the antenna and battery cable, making sure all the strings line up. Remove the tissue from the bottom rail where the turnbuckle is located. The tension has been pre-set for the measurement /ordered orders size, however may need to be tightened.



**Step 9** Twist the bottom rail into the bracket. Make sure the turnbuckle is centered in the bottom rail and that no knots appear through the eyelet holes and the rail is square to the head rail and centered in the opening. So when the travel rail moves it will not hit anything.



**The key to successful installation is to insure the shade has no friction - it doesn't hit or drag on anything while it is operating.**

### Trouble Shooting

Notes:

The **remote control** will operate shades from as far as 50 feet away. Point the remote control at the shade and push the center button to wake the shade up for it hibernation mode. Then push the up or down button to move the shade in the desired direction. Use the center button to stop the shade from moving. One remote control will operate up to 4 equal length shades, but all at the same time. There is a label on the back of each remote control designating the number of the shade. There are also instructions in each and on remote control carton which should be observed.

Be sure to wipe off the side rails to eliminate construction dust and particles that can cause the shade to make a scraping noise when it is operated.

- 1.) **There is no power to the motor when you press the remote control or switch.**  
Check that the wires are correctly connected from the power center going to the shade.
- 2.) **The shade sags in the window.**  
Tighten the turnbuckle in the bottom rail.
- 3.) **The shade closes unevenly at the bottom of the window.**  
Make Sure the shade is installed squarely. When the shade is completed up adjust the travel rail so the fabric is equal on both sides.
- 4.) **The shade stops half way down the window.**  
The shade travel rail is hitting something, so move the shade so it will be free from touching anything. This situation may result in having to send the shade back to be rebuilt.

**Other problems Please call us at 888-506-1900 (8:30 -4:30 PST)**

### LIMITED WARRANTY

WILCO WARRANTS TO THE ORIGINAL PURCHASER THAT ALL SKYVIEW SHADES WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP FOR A PERIOD OF FOUR YEARS FROM FROM THE DATE OF PURCHASE FOR RETAIL CUSTOMERS AND 1 YEAR FOR COMMERCIAL CUSTOMERS FROM WILCO OR ONE OF ITS LICENSED DISTRIBUTORS OR INSTALLERS: PROVIDED THAT SUCH PRODUCTS WERE PROPERLY INSTALLED AND THAT THEY WERE HANDLED IN A CAREFUL MANNER.

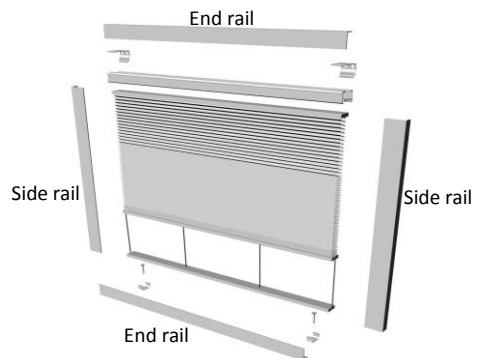
THE OBLIGATION OF WILCO AND ITS LICENSED DISTRIBUTORS AND INSTALLERS IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE SHADES FOUND TO BE DEFECTIVE AND EXCLUDES SHIPPING CHARGES AND LABOR COSTS FOR MEASURING AND INSTALLATION. REPAIRS WILL BE MADE WITH LIKE OR SIMILAR PARTS.

TO OBTAIN WARRANTY SERVICE, CONTACT THE DISTRIBUTOR OR INSTALLER FROM WHOM YOU PURCHASED THE SKYVIEW SHADE. THE DISTRIBUTOR OR INSTALLER WILL WORK DIRECTLY WITH WILCO TO PROMPTLY REPAIR OR REPLACE ANY DEFECTIVE PART. IF YOU REQUIRE FURTHER ASSISTANCE, CONTACT WILCO AT THE ADDRESS OR TELEPHONE NUMBER LISTED BELOW.

WARRANTY CLAIMS MUST BE ACCOMPANIED BY PROOF OF PURCHASE, AS WELL AS DETAILS REGARDING THE NATURE OF THE PROBLEM, LOCATION OF THE SHADE ETC..

THIS WARRANTY DOES NOT INCLUDE ANY CONDITIONS OR DAMAGES RESULTING FROM ACCIDENTS, ALTERATIONS, MISUSE, ABUSE, NON-RECOMMENDED MOTORIZED DEVICES, OR FAILURE TO FOLLOW OUR INSTRUCTIONS WITH RESPECT TO MEASUREMENT, INSTALLATION, CLEANING OR MAINTENANCE. THIS WARRANTY ALSO DOES NOT COVER ANY CONDITION OR DAMAGE RESULTING FROM REMOVAL OF THE SHADE AND REINSTALLATION IN THE SAME OR ANOTHER WINDOW. THIS WARRANTY ALSO DOES NOT APPLY TO CONDITIONS CAUSED BY NORMAL WEAR AND TEAR UPON THE PRODUCT.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. IN NO EVENT SHALL WILCO OR ITS LICENSED DISTRIBUTORS OR INSTALLERS BE LIABLE OR RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DIRECT OR INDIRECT DAMAGE, LOSS, COST, EXPENSE OR FEE.



**WILCO PRODUCTS LLC**  
*SkyView ©Shades*

**Motorized skylight shade  
INSTALLTION INSTRUCTIONS**